

21 April – 30 June 2022 | Online Event

20–22 December 2022 | Shanghai New International Expo Center

Virtual Expo Connect

Visitor Q&A and Guide

The digital extension of the physical CPHI & PMEC China event, “Virtual Expo Connect (VEC)”, offers an online alternative for global pharma professionals, adding valued services and infinite opportunities to connect, learn, trade and grow.



Q: When will CPhI & P-MEC China Virtual Expo Connect (VEC) go live?

A: VEC will be live from 21 April 2022.

Official website: <https://vec.pharmasources.com> (Google Chrome recommended)

Q: How can I take part in VEC?

A: New users can register on <https://www.pharmasources.com/vec2022/register>

If you've joined VEC before, you don't need to register again and you can simply login via <https://www.pharmasources.com/vec2022/login>

The platform is accessible from 21 April 2022 until 23 June 2022.

Q: Can I download the supplier list or contacts?

A: Unfortunately, it's not possible to download these.

- You can search and filter suitable suppliers by your preferred criteria on the platform.
- You can check the contact details by email or on the VEC Platform if the suppliers accept your Invitation for Connection.
- You can check the contact details on the VEC Platform if the suppliers accept your Invitation for Video Meetings (after the meeting)
- You can click the WhatsApp icon (if provided by suppliers) and connect with them on WhatsApp.
- Supplier List: <https://www.pharmasources.com/vec2022/supplier/list>

Q: Are there any online content sessions?

A: Yes of course! VEC features an intensive content session.

You can check content List: <https://www.pharmasources.com/vec2022/program/list>

Q: Who can I reach out to if I face any issues on the VEC Platform?

A: Feel free to contact our customer service team cphecuserterservice@informa.com if you need any help.

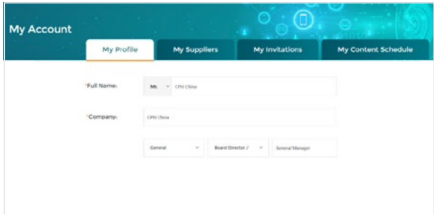
Q: What can I do when the platform is live.

A: You can simply register and login to the VEC platform from 21st April.

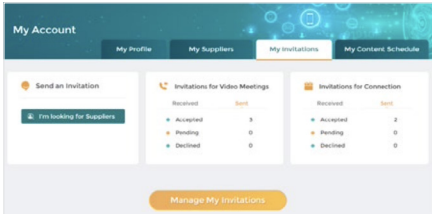
After logging in, you can navigate easily on the visitor dashboard below.

You can view and update your profile; check your favorited suppliers; send/manage your invitations and check the content sessions.

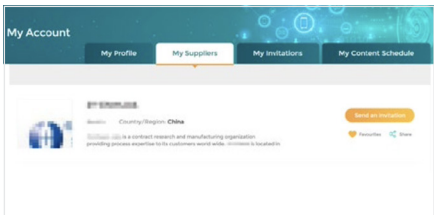
View and update your profile



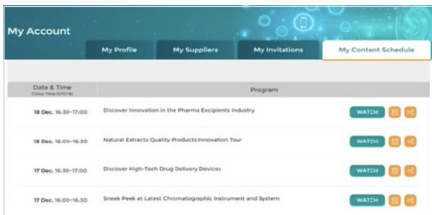
Send and manage invitations



Check your favourite suppliers



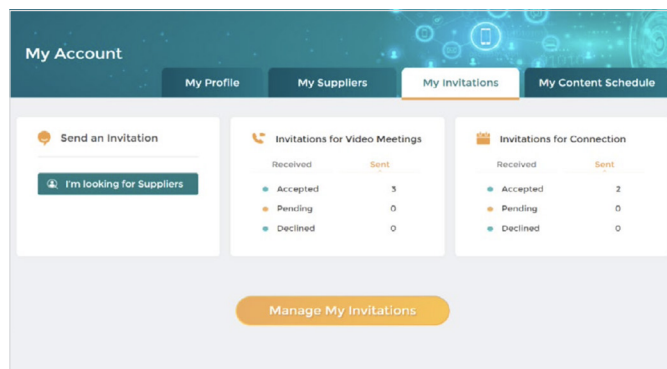
Check content sessions



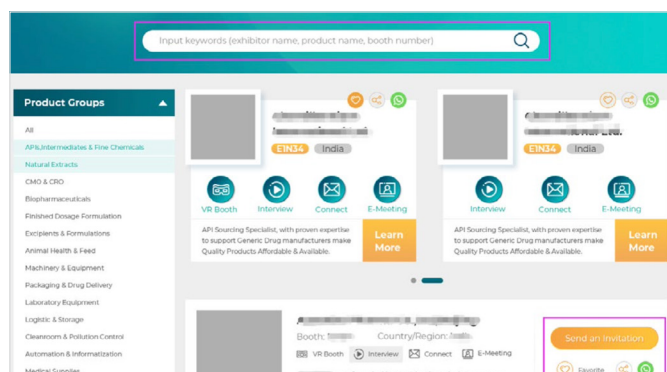
Q: How can I connect with potential suppliers?

A: As a visitor user, you can send connection invitation to suppliers/exhibitors, not to other visitor users.

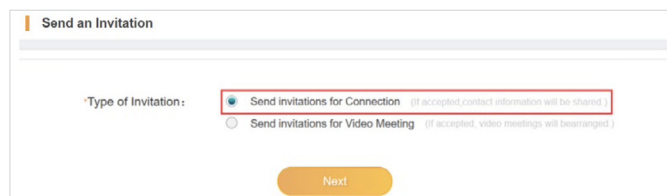
- After logging in, you'll be redirected automatically to the "My Account" page. Click on "My Invitations" to send and manage your invitations.
- To send invitations to suppliers, click on "I'm looking for Suppliers" and you can search and filter suppliers by your preferred criteria on the Supplier List Page <https://www.pharmasources.com/vec2022/supplier/list>



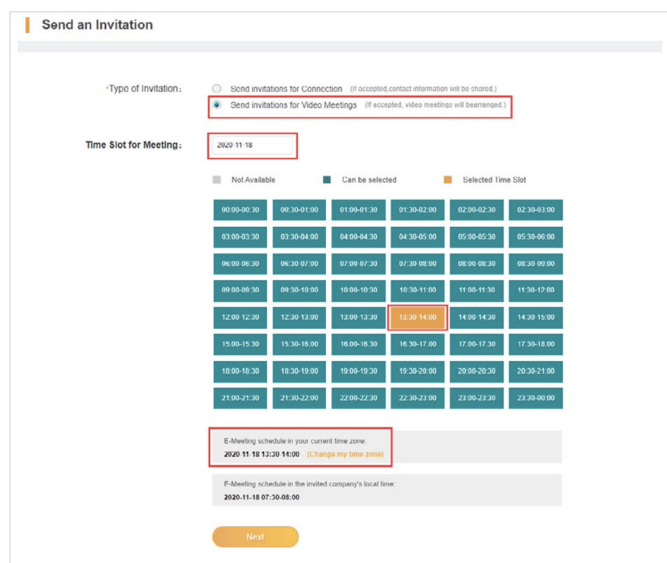
- After targeting your potential suppliers, click on "Send an Invitation" or click icon to connect on WhatsApp. Click the icon to add the target client to the "My Favorites" list. Click the icon to share the suppliers on social medias. You can also check the supplier's VR Booth and Interview Videos if any.



- You can send an invitation for Connection. When your target client accepts the invitation for Connection, you'll receive an e-mail with detailed contact information included. You can also log on to the VEC platform to check the contact information and reach out further.



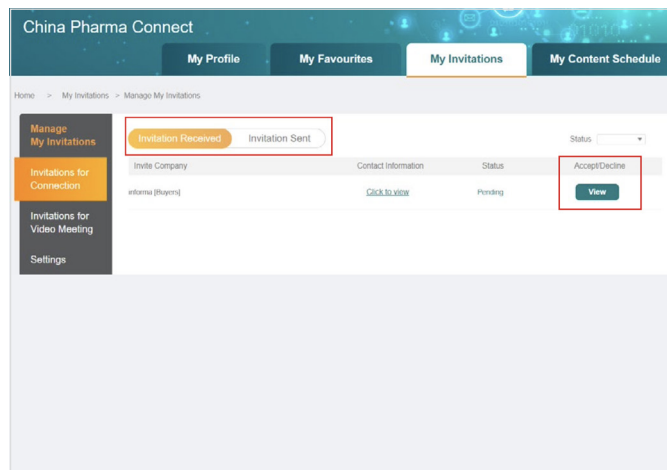
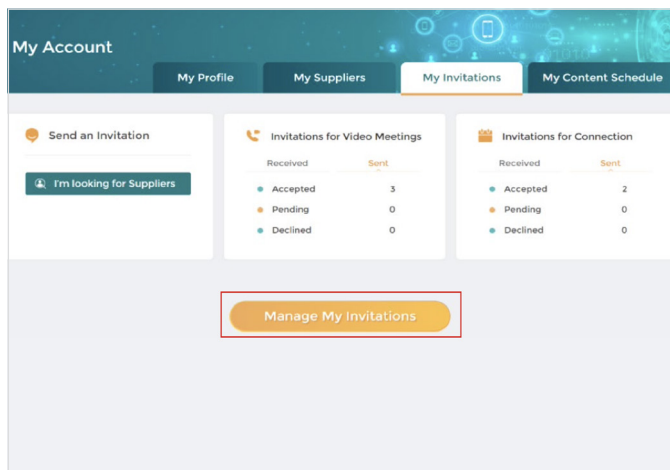
- You can send invitations for a Video Meeting and select a suitable time slot. When your target client accepts the invitation for the Video Meeting, you'll receive an email with a Zoom meeting room link. You can also log on to the VEC platform and JOIN the meeting 15 mins before your scheduled time.



Q: How can I check the invitations I have received?

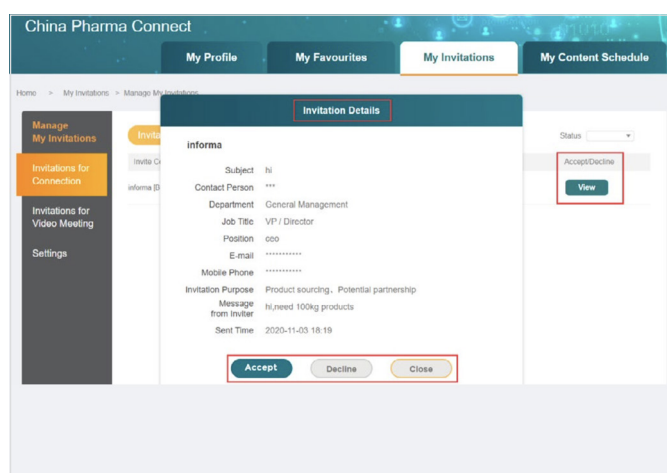
A: If any suppliers send you an invitation for connection, you'll receive an e-mail notification. You can log on to the VEC Platform to manage the invitations.

- Log on to the VEC platform and manage the invitations you have sent or received.



- Click on "View" to Accept or Decline the invitation for Connection.

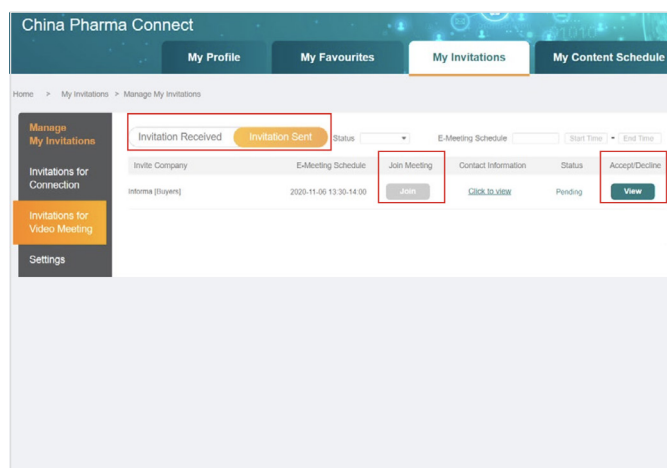
If you accept the invitation for Connection, you'll be able to view the inviter's contact details directly.



- Click on "View" to Accept or Decline the invitation for the Video Meeting.

If you accept the invitation for the Video Meeting, the "Join" button will be available 15 mins before the scheduled meeting time.

Click on "Join" to enter your private Zoom meeting room directly.



- You can join the meeting from your browser (Google Chrome recommended).
- Type in your name and the captcha code to enter the meeting room.

Click **Open** on the dialog shown by your browser
If you don't see a dialog, click **Launch Meeting** below.

Launch Meeting

Don't have Zoom Client installed? [Download Now](#)

Having issues with Zoom Client? [Join from Your Browser](#)

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Privacy & Legal Policies

Join a Meeting

Your Name
Your Name

Captcha Code
Enter captcha code

Join

- Or you can simply launch the meeting if you've already installed Zoom on your laptop or desktop.

Click **Open** on the dialog shown by your browser
If you don't see a dialog, click **Launch Meeting** below.

Launch Meeting

Don't have Zoom Client installed? [Download Now](#)

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Zoom Client Window: Join Meeting

Q: How can I set my preferences for a video meeting invitation?

- A:** Click on "Manage My Invitations" and choose "Settings". You can find the remaining number of invitations you can send for free, change your Time Zone, select preferred meeting dates and time slots, and turn on or off email notifications.

China Pharma Connect

My Profile My Favourites My Invitations My Content Schedule

Home > My Invitations > Manage My Invitations

Manage My Invitations

Invitations for Connection

Invitations for Video Meeting

Settings

Free Invitations: 9

You will be able to send more invitations by unlocking the Service Upgrade. Click on the button below and your exclusive customer service officer will be in contact shortly.

Service Upgrade

If you have any questions, please contact:

Miss Zhang
+86-21-3332453
China.Zhang@msinexpo.com

Time Zone
China UTC+8:00

Available Time
Not Available Available
2020-11-13, 2
Time

Notifications
Turn on notifications to receive reminders of meeting requests and updates of meeting status.

Save

You are welcome to visit and log on to the VEC Platform to discover more highlights!

vec.pharmasources.com